

# KeylessRide Required Monitoring that Could Work with Windows Azure Virtual Machine Instances & Send Alerts Via SMS & E-mail



## Industry

Keyless Entry Remote Manufacturing, Transponder Keys & Programming Tech

## Location

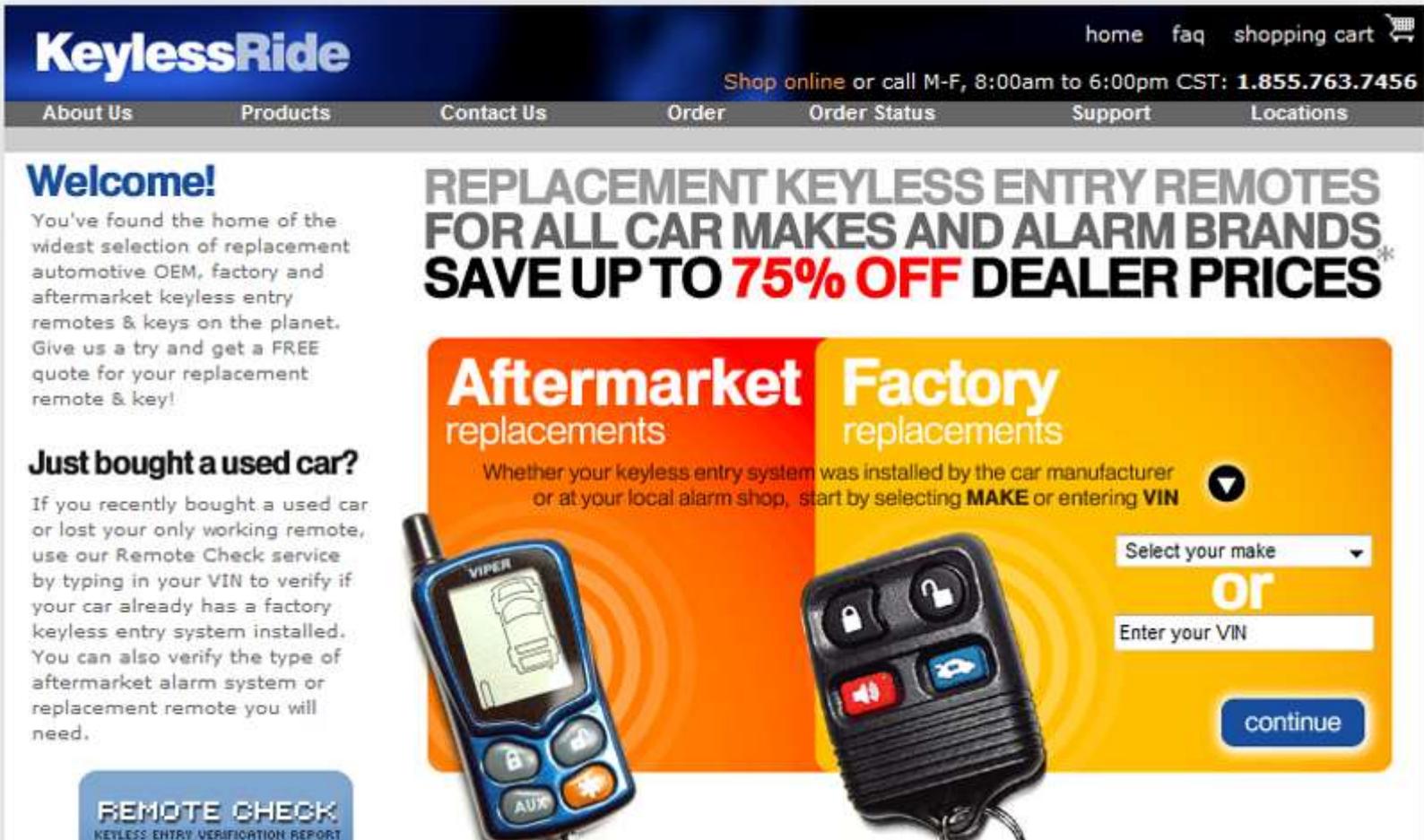
Georgetown, TX  
USA

## Employees

40+

## Why Power Admin?

As Microsoft does not yet provide a 24/7 alert service, our main challenge was to try and find a reliable alert monitoring software that could work with Windows Azure Virtual Machine Instances (IAAS) and send alerts via SMS and e-mail to smart phones.



The screenshot shows the KeylessRide website interface. At the top, there is a navigation bar with links for 'home', 'faq', and 'shopping cart'. Below this is a secondary navigation bar with links for 'About Us', 'Products', 'Contact Us', 'Order', 'Order Status', 'Support', and 'Locations'. The main content area features a large promotional banner for 'REPLACEMENT KEYLESS ENTRY REMOTES FOR ALL CAR MAKES AND ALARM BRANDS' with a 'SAVE UP TO 75% OFF DEALER PRICES\*' offer. Below the banner, there are two columns: 'Aftermarket replacements' and 'Factory replacements'. The 'Aftermarket' section includes a 'REMOTE CHECK' button and a 'KEYLESS ENTRY VERIFICATION REPORT' link. The 'Factory' section includes a form with a 'Select your make' dropdown, an 'or' separator, an 'Enter your VIN' input field, and a 'continue' button. Two images of keyless entry remotes are shown at the bottom of the banner area.

With the peace of mind that comes with PA Server Monitor, it's certainly nicer to go to sleep at night knowing that if there is a problem that occurs, our support staff will be alerted and we can quickly find where the failure is and how to potentially find a quick resolution”

## Company Profile

Established in 2001, KeylessRide is a privately held company with headquarters near Austin, Texas.

We are a leading designer and marketer of replacement automotive keyless entry remotes, transponder keys and programming technology.

KeylessRide has 1000+ retail partners in North America and a growing list of national accounts and international distributors.

“We have a better confidence level, knowing that if we lose a function of a VM that is critical to us, we will be alerted in a timely manner and can resolve problems in an expeditious manner 24/7/365.

**Dillon Hogan**

[KeylessRide.com](http://KeylessRide.com)

## Main Challenge

As Microsoft does not yet provide a 24/7 alert service, our main challenge was to try and find a reliable alert monitoring software that could work with Windows Azure Virtual Machine Instances (IAAS) and send alerts via SMS and e-mail to smart phones.

## How has PA Server Monitor made your life/job easier?

Peace of mind. It's certainly nicer to go to sleep at night knowing that if there is a problem that occurs, our support staff will be alerted and we can quickly find where the failure is and how to potentially find a quick resolution.

PA Server Monitor has a very comfortable feel. Once it's up and running, it feels solid. Additionally, there are many services that can be monitored, which has been beneficial to our company. While there were some steep learning curves with integrating PA Server Monitor with Azure, the support staff at Power Admin was very friendly and offered very quick responses to the questions we asked.

## Were you looking at competitor products?

Yes. As we were new with Azure, and we chose to go with IAAS to support a new product launch, we searched for a product that could monitor various aspects of the Virtual Machines (VMs), URL monitoring, and could send SMS and e-mail alerts, and have a smart phone app for viewing the current status of the VMs.

## How has it saved you time and/or money?

We have a better confidence level, knowing that if we lose an function of a VM that is critical to us, we will be alerted in a timely manner and can resolve problems in an expeditious manner 24/7/365.

PA Server Monitor allows us to use a set number of VM's that meets the needs of our customers. Since Azure charges for usage and space, using PA Server Monitor allows us to optimize the number of VMs we have in production. If there is a failure, we are alerted in a timely manner, and can bring another VM online to replace the failed unit and continue to have the redundancy to provide our customers with quality service.

## Would you recommend PA Server Monitor to others?

Yes, I would recommend PA Server Monitor.

It's comfortable user interface, smart phone app, number of online documents to walk you through configuration, and friendly support staff make PA Server Monitor a valuable tool for keeping a close watch on network infrastructure.